



DRONE & MULTI-ROTOR SERVICES

SERVICE/REPAIR FORM

CUSTOMER DETAILS

Order Number		Date of purchase	
Name		Contact Number	
Company		Email	
Return Address			

DETAILS OF EQUIPMENT BEING RETURNED

Model	
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ACCESSORIES BEING RETURNED (please tick)

<input type="checkbox"/> AIRCRAFT	<input type="checkbox"/> TRANSMITTER	<input type="checkbox"/> BATTERY	<input type="checkbox"/> CAMERA/GIMBAL
<input type="checkbox"/> SD CARD	<input type="checkbox"/> SMARTPHONE/TABLET	<input type="checkbox"/> PROPELLERS	<input type="checkbox"/> CHARGER

*Only accessories need to be returned if believed to be faulty. However, when returning aircraft we will require the transmitter for flight testing.*

DESCRIPTION OF FAULT

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Water damaged?

YES

NO

DJI GO app login details

Username

Password

Please send your equipment to the following address, ensuring that your name and address details are clearly written on the outside of the parcel:

BuzzFlyer Ltd  
Unit 7 The Cloisters  
Churchfield Road  
Sudbury  
Suffolk  
CO10 2YR

*Please package all returned items securely, BuzzFlyer Ltd will not be held responsible for parts damaged in transit.*

Should you have any queries on how to send your item back for repair, or require repair cost details, please contact us on 01787 319 999 or alternatively email: [tech@buzzflyer.co.uk](mailto:tech@buzzflyer.co.uk)